



Inclusive Insurance Training Programme for Asia-Pacific Insurance Supervisors

5-day Virtual Training

Onboarding: Tuesday, 24 October 2023

Live Sessions: Tuesdays and Thursdays:
7, 9, 14, and 16 November 2023

The Inclusive Insurance Training Programme is funded by:



A2ii implementation partner:

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About the program

In partnership with the IAIS and the Toronto Centre, the A2ii has developed a curriculum on inclusive insurance regulation for supervisors based on the IAIS Application paper on '[Regulation and Supervision Supporting Inclusive Insurance Markets.](#)'

The training is targeted at entry- to middle-level officials involved in the regulation and supervision of inclusive insurance.

The training is offered at no cost to insurance supervisors; however, places are limited. We will accept approximately 2 supervisors per jurisdiction until maximum cohort size of around 35 participants is reached.

Learning objectives

1. Understand your role as a supervisor in adopting proportionate approaches to foster the development of an inclusive insurance market and ensuring consumer protection, gender aspects and market stability
2. Evaluate the potential of inclusive insurance policies and regulatory initiatives in your jurisdiction
3. Evaluate how emerging trends and risks can affect insurers and customers in your jurisdiction, especially climate-related risks and innovation and technology, and how to integrate this into your supervisory practices, tools, and regulatory frameworks
4. Understand why gender is critical to inclusive insurance, reflect on your own approach to gender and identify opportunities for further learning or action
5. Apply the learnings in the design of an Action Plan for your jurisdiction

Programme structure

The programme has **three required components** that you must complete to earn your certificate:

1. Self-paced learning modules on the Connect.A2ii learning platform
2. Participation on boarding session on Tuesday 24 October 2023
3. Participation in live sessions with trainers and experts on Tuesday 7, Thursday 9, Tuesday 14 and Thursday 16 November 2023, including completion and presentation of your action plan.

The training will be delivered in English. The modules will be available on the Connect.A2ii platform and the live sessions will take place on MS Teams.

Mandatory Modules

Core Learning Modules

- Inclusive Insurance: Setting the Scene
- Proportionality
- The Inclusive Insurance Regulatory Framework
- Prudential Supervision
- Technology and Inclusive Insurance
- Climate and Disaster Risk
- Consumer Protection
- Understanding the Market
- Applying a Gender Lens to Inclusive Insurance

Action Planning

1. The Real Problem
2. Stakeholder Management
3. Implementation and Evaluation

Case Studies

- Introduction to Tralaland
- A New Government
- Mobile Insurance
- Index Insurance
- The Hurricane

Live Session Dates

The live sessions will take place Tuesdays and Thursdays, from 7 to 16 November 2023, with a mandatory onboarding session on Tuesday, 24 October.

OCTOBER - NOVEMBER 2023

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
23	24 ONBOARDING SESSION	25	26	27
30	31	01	02	03
06	07 LIVE SESSION	08	09 LIVE SESSION	10
13	14 LIVE SESSION	15	16 LIVE SESSION	17
20	21	22	23	24

	Tuesday		Thursday
Day 1 - Onboarding	24 October	-	-
Day 2	7 November	Day 3	9 November
Day 4	14 November	Day 5	16 November

24 October – onboarding

	Toronto	Central European Summer Time	Kathmandu	Bangkok	Manila	Fiji
Start	00:00 am	6:00 am	09:45 am	11:00 am	12:00	16:00
End	03:00 am	9:00 am	12:45	14:00	15:00	19:00

7, 9, 14, 16 November Live sessions

	Toronto	Central European Time	Kathmandu	Bangkok	Manila	Fiji
Start	23:00 (previous day)	5:00 am	09:45 pm	11:00 am	12:00 pm	16:00
End	03:00 am	9:00 am	12:45	14:00	15:00	19:00

[Click here to see it in your local time zone.](#)

Keep in mind that the training will require approximately 15 hours of attendance at the live sessions, approximately 12 hours for the self-paced learning modules, and additional time allocated to work on the action plans. **Please let us know if anything changes and you cannot commit to the training requirements, so that we can accept other participants from the waiting list.**

Learning resources

Participants will be able to access all of the programme materials (agenda, case studies, recordings, and slides) on the [Connect.a2ii](#) platform in the 'documents library' of the training.

Selected participants will receive a guide to create an account on the [Connect platform](#). For technical support, we are available at the email address connect@a2ii.org.

Technical requirements

We ask that you connect to the live sessions from a quiet place, to be able to participate without distractions. Participants should be able to turn ON their video and audio, have a stable internet connection and connect via a computer instead of a tablet or mobile phone. Otherwise, there may be issues joining the interactive breakout sessions.

Certificates

We expect that participants attend 100% of the sessions, submit and present their action plans, and complete 100% of the self-paced modules on Connect.A2ii to receive the certificate at the end of the course.

However, if we are notified of any special circumstances, participants will still receive the certificate if they have at least 80% attendance at the live sessions (at least 4 out of the 5 days scheduled).

Due dates

Tuesday, 24 October – attend mandatory onboarding and action planning sessions

Friday, 27 October – submit your stakeholder analysis and group action plan for feedback to connect@a2ii.org

Friday, 10 November – after receiving feedback, rework as needed and submit your final action plan presentation to connect@a2ii.org

Week of 14 November: action plan presentations will take place

Schedule

Day 1 - Onboarding

CET	<i>Tuesday, 24 October</i>
6:00-6:30	Welcome and introduction to A2ii, IAIS, AITRI and Toronto Centre Rachelle Jung (A2ii), Jaya Kohli (AITRI), Carlos Lopez-Moreira (IAIS), Harry Krishan Mohith (Toronto Centre)
6:30-6:40	Training overview
6:40-7:00	Connect.A2ii tutorial and Q&A
7:00-8:00	Session 1 Introduction to Action Planning – presentation from Harry Krishan Mohith, Toronto Centre Methodology and Tips Q&A
8:00-9:00	Session 2 Breakout room sessions – introductory activity Roundtable of Participants This will be an opportunity for the participants to interact with one another.

Day 2

CET	<i>Tuesday, 7 November</i>
5:00-5:15	Welcome and check-in
5:15-5:45	Session 3: Inclusive Insurance in Asia Presentation from A2ii regional coordinator, Ronaldo Limbago Background and trends in inclusive insurance in Asia
5:45-6:45	Presentation from Atty. Gideon Operiano, Insurance Commission of the Philippines Topic: The Philippines Experience with Microinsurance
6:45-7:15	Break – 30 minutes
7:15-8:45	Session 4: Case Study "A New Government" Participants will work on a case study, which they have already studied in the self-paced modules and present their findings at the end.
8:45	Evaluations

Day 3

CET	<i>Thursday, 9 November</i>
5:00-5:15	Welcome and check-in Key takeaways from previous session

5:15-6:45	<p>Session 5: Presentations from supervisors</p> <p>5:15 Tyson Grootjans, Reserve Bank of New Zealand Topic: Central Bank Initiative for Indigenous Inclusion</p> <p>5:45 Pujan Dhungel Adhikari, Director, Nepal Insurance Authority Topic: Index Insurance Experience in Nepal</p>
6:45-7:15	Break – 30 minutes
7:15-8:45	<p>Session 6: Case Study “Mobile Insurance”</p> <p>Participants will work on a case study, which they have already studied in the self-paced modules and present their findings at the end.</p>
8:45-8:50	Evaluations
8:50-9:15	<p>Optional Networking coffee break</p> <p>You will have the opportunity to get to know other participants.</p>

Day 4

CET	Tuesday, 14 November
5:00-5:15	Welcome and check-in Key takeaways from previous session
5:15-6:45	<p>Session 7: Case Study “Index Insurance”</p> <p>Participants will work on a case study, which they have already studied in the self-paced modules and present their findings at the end.</p>
6:45-7:00	Break – 15 minutes
7:00-7:45	<p>Session 8: Interactive Session on Gender and Inclusive Insurance</p> <p>Manoj Pandey, A2ii</p>
7:45-8:15	<p>Session 9: Q&A on topics from the self-paced modules</p> <p>Hui Lin Chiew, A2ii</p> <p>This session will answer questions gathered from participants.</p>
8:15-9:15	Action Plan Presentations
9:15	Evaluations

Day 5

CET	Thursday, 16 November
5:00-5:15	Welcome and check-in
5:15-6:45	<p>Session 10: Case Study 4 “A Hurricane”</p> <p>Participants will work on a case study, which they have already studied in the self-paced modules and present their findings at the end.</p>
6:45-7:00	Break – 15 minutes
7:00-9:00	Action Plan Presentations
9:00-9:15	Closure of the programme

Programme Leader



Lawrie Savage is the director of ICICI Bank Canada where he serves on the Risk Committee and is chair of the Governance and Remuneration Committee. He is also on the board of AIG Canada where he chairs the Conduct Review Committee. Lawrie is an Executive Fellow at the School of Public Policy at the University of Calgary, where he is involved with the Financial Markets Regulatory Program and has produced several papers for the FMRP. He has been a programme leader and member of the Insurance Advisory Board of the Toronto Leadership Centre in Financial Supervision for over 20 years.

Mr. Savage holds a BSc in Mathematics from the University of Calgary and an MBA (Dean's List) from the Ivey Business School in London, Ontario. He founded his own consulting firm, Lawrie Savage & Associates Inc in 1997. LS&A specialises in risk-based approaches to financial regulation of insurers, pension funds, banks and credit unions, as well as education and training in the principles underlying the insurance and pension business.

Toronto Centre Programme Manager



Harry Krishan Mohith joined the Toronto Centre as Program Manager in May 2023. Harry has almost 20 years' experience with the Financial Services Commission Mauritius (FSCM), the regulatory authority supervising non-banking financial institutions (NBFIs) including a Global Business Sector. During his time with FSCM, has worked in cross-sectoral regulatory projects and has management experience in the anti-money laundering & combating financing of terrorism (AML/CFT) team and the enforcement directorate. Early in his career, he worked in the insurance unit.

Most recently, as a Manager, Harry was seconded by the Financial Services Commission Mauritius to the Committee of Insurance, Securities and Non-Banking Financial Authorities (CISNA) Secretariat from December 2020-May 2023, which is a sub-structure of the Southern African Development Community (SADC) and its main mandate is to ensure that the non-bank financial services regulatory frameworks within SADC member states are harmonised and comply with best international practices.

Currently, Harry is working on his LLM International Financial and Commercial Law through King's College London, UK and he holds a MSc Finance (Financial Sector Management) with the School of Oriental and African Studies (SOAS), University of London, UK. In addition, has completed a BSc Honours in Statistics in South Africa. He has attended many other certification programs, extensively in AML/CFT and has completed several IMF Training Programs.

A2ii Project Manager



Rachelle Jung is the A2ii project manager for the Inclusive Insurance Training Programme. At A2ii she also is lead on the Inclusive Insurance Regulations map and supporting the overall implementation of the A2ii communications and digital learning strategies. She earned a master's degree in Development Economics and International Studies at Friedrich–Alexander University and previously worked internationally in the field of language education in South Korea and in Spain. She also holds a bachelor's degree in Political Science from the University of California. Rachelle is fluent in English and Spanish.

Guest Speakers

Hui Lin Chiew, A2ii

Manoj Pandey, A2ii

Atty. Gideon Operiano, Insurance Commission of the Philippines

Tyson Grootjans, Reserve Bank of New Zealand

Pujan Dhungel Adhikari, Director, Nepal Insurance Authority)

Jaya Kohli, AITRI

Organisational Team

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Dunja Latinovic, Digital Learning Manager